



COVID 19 GUIDANCE FOR CUSTOMERS

PLEASE READ THESE GUIDELINES UPON ARRIVAL:

- Customers must use hand sanitiser before entering the play-gym
- Temperature will be checked upon arrival. Please inform a member of staff if you feel unwell
- Please try to maintain a 2metre distance – where this is not possible please maintain a 1metre distance with additional precautions in place
- Track and trace – please ensure your contact number is provided upon arrival
- Our capacity has been reduced by 40% which means we have to charge for additional adults. One free adult per full paying child. We will operate a booking system and these people will take priority over walk ins so we can manage footfall.
- Where possible please order your food on arrival to reduce time at the till – we can add a preferred time for food going out to you.
- Please remember to bring your facemask which is now required when not at your seating area
- Please maintain handwashing when moving between each area within the play-gym
- Where possible do not leave your table and mix with other families outside your 'bubble'
- All high footfall areas and common touchpoints will be frequently cleaned – toilets, till point, exit door handle and tables
- Rotation of toys between each play session means we have fewer toys at any one time. We are happy to disinfect toys before your child uses them – please let us know
- Please help your child to maintain the one way system within the Playgym – particularly during busy periods.
- Please accompany your child to the toilets to ensure they have washed their hands thoroughly
- Please respect our staff whilst we carry out and adapt to these new measure to keep you safe.

Many thanks from The Magical Team